



*Introduces*

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## **MyPhone Smart Services**

***FREE from Knology!***

(Smart Services are available for immediate use, unless noted.)

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### **CallAlert**

Turn your phone into a reminder service. Set "alarms" to fit your schedule.

Access MyPhone.knology.com or use \* codes below from your phone.

- \*310 Set up a reminder call
- \*311 Cancel all reminder calls.
- \*312 Cancel one reminder call.
- \*313 Check the reminder calls you have set up.
- \*314 Set up a repeating reminder call.

### **CallMe**

Want to take your home phone with you?

With this Find Me-Follow Me feature, you can be easily contacted by ringing several numbers at the same time, such as your mobile, home phone and office extension.

Just tell your phone what to do – and be on your way!

1. Access MyPhone.knology.com
2. Click on *CallMe* on the home page.
3. *Is CallMe activated?* Check the box and click *apply*.
4. In the bottom information box, add a phone number to ring by entering it into the last row, then click *add*. The number should be entered as you would dial it from your phone.
5. To edit, update the existing fields, then click *apply*.
6. To remove a number, click *delete*.

(DO NOT check the *Forwarding Allowed* box.)

### **CallFlash**

Tired of running for the phone when busy at the computer? Knology now offers caller ID right on your computer screen. Use it at home or monitor calls from your computer at the office.

1. Access MyPhone.knology.com.
2. Click on *CallFlash*.
3. Enter your CallFlash password (your choice) and confirm.
4. Click *CallFlash download*.
5. Use the User Name and Domain Name noted on this screen along with your password to login to CallFlash.

## CallGuard\*

Put an end to unidentifiable calls, and eliminate telemarketing. Use this service to have the caller record their name, if a name is recorded, you can choose to accept or reject the call. If no name is recorded, there is no ring.

*\*Call Support & Solutions at 699.3333 to begin using CallGuard or sign up at the website below.*

Dial \*96 from your home phone to enable.

If the caller records a name, you will choose one of three options:

**Press 1** Accept the call.

**Press 2** Reject the call. Message states, "Telemarketer calls are not accepted. Please add this number to your do not call list."

**Press 3** Ignore the call. Message states, "The party you are calling is currently unavailable. Please try your call again later."

### <http://MyPhone.knology.com>

Manage Smart Services and other features from your computer...sign up & activate the features you need...even when you are not at home!

Use your 10-digit phone number (no spacing or other characters) and your 9-digit account number as the Password for access.

1. Go to <http://myphone.knology.com>.
2. Use your 10-digit phone number (no spacing or other characters) for Directory Number and your 9-digit account number (no spacing or dashes) for your Password.

*Note: Your password may be changed to a word more easily recalled after initial access.*

*MyPhone Smart Services not available in all areas.*